

# **The Challenging Behaviour Foundation**

## **Information concerning orders outside the UK**

Please note it is the customer's responsibility to check whether the standard British DVD/ video supplied will be compatible with their DVD or video player before ordering resources. The Challenging Behaviour Foundation cannot accept responsibility for orders sent outside the UK in this respect.

### **Postage and packing**

We regret to inform you that in order to cover both the postage costs and the additional administrative work involved in mailing packages outside the UK (customs declarations and so on) the following charges apply:

**£7.50 GBP postage & packing per DVD order or information pack order**

**£12.00 GBP postage & packing per video order**

**These charges also apply to parents requesting free resources.**

### **Payment in Euros**

Please note if you are paying by Euro there is an additional administrative charge of £6.00 GBP (approx 10 Euros) to cover the amount charged to us by our bank.

Thank you.

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